

Academic Language Learning centres/units - Australian universities, 2020-2021

| | University | enrolments =n (1) | o/s Ss =% (1) | ALL staff =n (4) | ALL staff:student ratio = 1 to: | ALL unit/centre | contact name | email | url |
|----|------------------------|----------------------|------------------|------------------------|---------------------------------------|--|-------------------|-------------------------------|---|
| 1 | Australian Catholic U | 33,196 | 13.9% | 16.0 | 2,075 | Academic Skills Unit | Leighana Thornton | leighana.thornton@acu.edu.au | www.acu.edu.au |
| 2 | Australian National U | 26,317 | 39.9% | 8.0 | 3,290 | Academic Skills | Thuy Do | Thuy.Do@anu.edu.au | https://www.anu.edu.au/students/academic-skills |
| 3 | Batchelor IITE | 13 | 0.0% | 0 | 0 | Higher Education and Research | Roslyn Rowen | roslyn.rowen@batchelor.edu.au | www.batchelor.edu.au |
| 4 | Bond U | 6,101 | 52.3% | 5.0 | 1,220 | Academic Skills Centre | Shirley Brown | shbrown@bond.edu.au | www.bond.edu.au/asc |
| 5 | Central Queensland U | 26,933 | 32.0% | 8.0 | 3,367 | Academic Learning Centre | Val Cleary | v.cleary@cqu.edu.au | https://www.cqu.edu.au/student-life/academic-learning-centre |
| 6 | Charles Darwin U | 12,010 | 15.8% | 8.0 | 1,501 | Academic Language & Learning Success Program | Raelke Grimmer | raelke.grimmer@cdu.edu.au | www.cdu.edu.au/allsp |
| 7 | Charles Sturt U | 43,430 | 23.9% | 13.0 | 3,341 | Academic Skills | Joyce Voerman | jvoerman@csu.edu.au | https://www.csu.edu.au/current_students/learning_resources/build-your-skills/academic-skills-help |
| 8 | Curtin U | 49,273 | 27.1% | 11.0 | 4,479 | Learning Success, Library | Miriam Sullivan | miriam.sullivan@curtin.edu.au | https://staff.library.curtin.edu.au/teams/learning-services/ |
| 9 | Deakin U | 62,213 | 25.9% | 14.5 | 4,291 | Deakin Student Life | Corinna Ridley | corinna.ridley@deakin.edu.au | https://www.deakin.edu.au/ |
| 10 | Edith Cowan U | 30,637 | 22.3% | 19.0 | 1,612 | Centre for Learning & Teaching | Andrew Kelly | andrew.kelly@ecu.edu.au | https://intranet.ecu.edu.au/learning/centre-for-learning-and-teaching/overview |
| 11 | Federation U Australia | 18,717 | 54.9% | 8.0 | 2,340 | Centre for Learning Innovation & | Talia Barrett | t.barrett@federation.edu.au | https://federation.edu.au/lisa |
| 12 | Flinders U | 25,500 | 20.1% | 8.0 | 3,188 | Student Learning Support Service | Pablo Munguia | pablo.munguia@flinders.edu.au | https://students.flinders.edu.au/support/slss |
| 13 | Griffith U | 49,553 | 18.2% | 25.0 | 1,982 | Griffith English Language Institute | John Smith | john.smith@griffith.edu.au | https://www.griffith.edu.au/internationalisation/griffith-english-language-enhancement-strategy |
| 14 | James Cook U | 20,741 | 31.8% | 8.0 | 2,593 | The Learning Centre | Kylie Bartlett | kylie.bartlett@jcu.edu.au | https://www.jcu.edu.au/students/learning-centre |

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|----|-------------------------|--------|-------|------|-------|-------------------------------------|---------------------|----------------------------------|---|
| 15 | La Trobe U | 38,772 | 27.3% | 5.8 | 6,685 | The Learning Hub | Anna Bailey | a.bailey@latrobe.edu.au | https://www.latrobe.edu.au/students/study-resources/learninghub |
| 16 | Macquarie U | 45,323 | 27.0% | 8.0 | 5,665 | Learning Skills Unit | Robyn Westcott | robyn.westcott@mq.edu.au | https://students.mq.edu.au/support/study/skills-development |
| 17 | Monash U | 86,753 | 47.7% | 35.0 | 2,479 | Student Academic Success | Steven Yates | steven.yates@monash.edu | www.monash.edu |
| 18 | Murdoch U | 25,424 | 39.7% | 8.0 | 3,178 | Support for Learning | Steve Johnson | s.johnson@murdoch.edu.au | n/a - only internal |
| 19 | Queensland U Technology | 52,500 | 18.6% | 15.0 | 3,500 | Student Success Group | Stacey Lowe | stacey.lowe@qut.edu.au | qut.edu.au |
| 20 | RMIT U | 72,728 | 46.5% | 11.0 | 6,612 | University Library, DVCE | Leanne McCann | leanne.mccann@rmit.edu.au | https://www.rmit.edu.au/library |
| 21 | Southern Cross U | 20,015 | 28.8% | 13.0 | 1,540 | Learning Experience Team | Katrina Alexander | katrina.alexander@scu.edu.au | https://www.scu.edu.au/learning-zone/ |
| 22 | Swinburne U | 41,842 | 25.6% | 8.0 | 5,230 | Learning & Academic Skills | Maree Keating | mkeating@swin.edu.au | n/a |
| 23 | Torrens U Australia | 17,892 | 53.7% | 9.6 | 1,864 | Library & Learning Services | Andrea Rivett | arivett@torrens.edu.au | https://library.torrens.edu.au/academicskills/home |
| 24 | U Adelaide | 28,303 | 31.7% | 3.5 | 8,087 | The Writing Centre | Rebekah Clarkson | rebekah.clarkson@adelaide.edu.au | https://www.adelaide.edu.au/writingcentre/ |
| 25 | U Canberra | 16,268 | 21.4% | 18.0 | 904 | Study Skills | Gail Heinrich | gail.heinrich@canberra.edu.au | https://www.canberra.edu.au/current-students/study-skills |
| 26 | U Divinity | 1,500 | 10.5% | 4.0 | 375 | Academic Programs | Carolyn Alsen | calsen@divinity.edu.au | divinity.edu.au |
| 27 | U Melbourne | 70,649 | 40.5% | 9.0 | 7,850 | Academic Skills | Guido Ernst | g.ernst@unimelb.edu.au | https://students.unimelb.edu.au/academic-skills |
| 28 | U New England | 24,919 | 7.3% | 7.0 | 3,560 | Academic Skills Office | Huifang Li | hli24@une.edu.au | https://www.une.edu.au/current-students/resources/academic-skills |
| 29 | U New South Wales | 64,054 | 38.8% | 11 | 5,823 | Academic Skills | Dominic Fitzsimmons | D.Fitzsimmons@unsw.edu.au | https://student.unsw.edu.au/skills |
| 30 | U Newcastle | 35,426 | 14.8% | 17.0 | 2,084 | Academic Learning Support | Emma Joel | Emma.joel@newcastle.edu.au | https://www.newcastle.edu.au/current-students/support/academic |
| 31 | U Notre Dame | 11,727 | 1.9% | 2.0 | 5,864 | Study Centre | Helen Rogers | helen.rogers@nd.edu.au | https://www.notredame.edu.au/about/schools/fremantle/study-centre |
| 32 | U Queensland | 55,305 | 36.5% | 6.0 | 9,218 | Learning Development Team | David Rowland | d.rowland@uq.edu.au | n/a |
| 33 | U South Australia | 35,251 | 19.1% | 4.4 | 8,012 | Student Engagement Unit | Kirstin Marks | kirstin.marks@unisa.edu.au | https://i.unisa.edu.au/students/student-support-services/study-support/ |
| 34 | U Southern Queensland | 25,420 | 11.0% | 5.0 | 5,084 | Student Learning & Development Team | Debi Howarth | debi.howarth@usq.edu.au | https://www.usq.edu.au/library/study-support |

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|----|---------------------|--------|-------|------|--------|---|--------------------------|-----------------------------------|---|
| 35 | U Sunshine Coast | 17,760 | 21.2% | 5.5 | 3,229 | Student Services & Engagement | Jaquet Alison | ajaquet@usc.edu.au | https://www.usc.edu.au/current-students/student-support/academic-and-study-support/learning-advisers |
| 36 | U Sydney | 70,051 | 43.0% | 5.0 | 14,010 | Learning Hub | Alexandra Garcia Marrugo | alexandra.garcia@sydney.edu.au | n/a |
| 37 | U Tasmania | 36,484 | 22.2% | 12.0 | 3,040 | Student Learning | Jane Skalicky | Jane.Skalicky@utas.edu.au | https://www.utas.edu.au/students/learning |
| 38 | U Technology Sydney | 46,250 | 33.7% | 11.0 | 4,205 | Institute for Interactive Media & Learning | Caroline Havery | caroline.havery@uts.edu.au | uts.edu.au |
| 39 | U Western Australia | 24,197 | 22.3% | 7.0 | 3,457 | STUDYSmarter - UWA's Academic Skills Centre | Siri Barrett-Lennard | siri.barrett-lennard@uwa.edu.au | https://www.uwa.edu.au/students/study-success/studysmarter |
| 40 | U Wollongong | 34,989 | 45.8% | 9.0 | 3,888 | Learning Development | Meeta Chatterjee | meeta@uow.edu.au | https://www.uow.edu.au/student/support-services/learning-development/ |
| 41 | Victoria U | 28,511 | 43.6% | 11.0 | 2,592 | Learning Hubs | Danielle Borlovan | danielle.borlovan@vu.edu.au | https://www.vu.edu.au/current-students/campus-life/advice-support/learning-advice/learning-hubs-academic-study-skills |
| 42 | Western Sydney U | 49,445 | 16.5% | 11.0 | 4,495 | Library | Linda Parker | linda.parker@westernsydney.edu.au | https://www.westernsydney.edu.au/studysmart |

| | University | enrolments =n (1) | o/s Ss =% (1) | ALL staff =n (4) | ALL staff:student ratio = 1 to: | ALL unit/centre | contact name | email | url |
|------|---------------------------|-------------------|---------------|------------------|---------------------------------|-----------------|--------------|-------|-----|
| | total universities | 1,482,392 | 30.3% | 412 | 3,595 | | | | |
| (10) | other non U HE providers | 127,406 | 53.5% | | | | | | |
| | totals HE providers | 1,609,798 | 32.1% | | | | | | |

notes (1): total 2019 university enrolments and % of overseas (international) students; source (latest):

<https://www.dese.gov.au/higher-education-statistics/student-data/selected-higher-education-statistics-2019-student-data>

notes (4): ACADEMIC LANGUAGE & LEARNING STAFF, incl. FT, PT & casual: unless specified, 1-3 staff averaged to 2; 4-6 staff ave. to 5; 7-9 staff ave. to 8 and 10-12 staff ave. to 11

ALL staff to student ratio is calculated by dividing total enrolments by the n of ALL staff.

notes (10): all non-university higher education institutions, none of which were asked to complete the AALL survey

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|--|--|--|--|--|--|--|--|----------------------------|--|
| | better than average ALL staff to student ratio | | | | | | | | |
| | worse than average ALL staff to student ratio | | | | | | | | |
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| Uni | institutional location (2) | | | | | U entities serviced (3) | student groups serviced (5) | | | | | support activities (6) | | | | | | skills emphasis (7) | | | | | | online resources (8) | | | | | | | | | popular program (9) | | | | | |
|------------|----------------------------|-----------------|----------------------|---------------------|-------|-------------------------|-----------------------------|----|-----|----------------|-------------|------------------------|-------------------|--------------|---------------|----------|-------------------|---------------------|---------|------------|-------------|----------|-------------|----------------------|------------|-----------|------------------|--------------------|----------------|--------------|-----------------|--------------|---------------------|--------------|----------|----------|-------|----|
| | 21 | 22 | 23 | 24 | 25 | | 51 | 52 | 53 | 54 | 55 | 61 | 62 | 63 | 64 | 65 | 66 | 67 | 68 | 71 | 72 | 73 | 74 | 75 | 76 | 77 | 81 | 82 | 83 | 84 | 85 | 86 | 87 | 88 | 89 | 91 | 92 | 93 |
| | Embedded in facs | T&L centralised | St. Serv centralised | Library centralised | Other | All coursework | UG | PG | HDR | Enabling progs | Orientation | Intro progs | Embedding of lang | Credit units | Gen wkshp/sem | Consults | E-learning/online | Peer-to-peer | English | Ac writing | Maths/stats | Research | Study techs | Presentations | Technology | live chat | message bd/forum | online class/wkshp | online meeting | wkshp record | audio resources | quick guides | self-assess | proofreading | language | numeracy | other | |
| ACU | 1 | 1 | | | 1 | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | 1 | 1 | 1 | | | | | | 1 | | | |
| ANU | | | 1 | | | 8 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | | | | |
| BIITE | | | | | | | | | | 1 | 1 | 1 | | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | | | | | | | | 1 | 1 | | | |
| Bond | | | 1 | | | 5 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| CQU | | | | | 1 | 8 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | |
| CDU | | | 1 | | | 8 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | | | | | 1 | 1 | 1 | | 1 | | | | 1 | | | |
| CSU | 1 | | 1 | | | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | | | | |
| Curtin | 1 | | | 1 | | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | 1 | | 1 | 1 | 1 | 1 | | 1 | | | | |
| Deakin | | | 1 | | | 3 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | | | 1 | 1 | 1 | | 1 | | | | 1 | | | | |
| ECU | | 1 | | | | 8 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | 1 | 1 | 1 | | 1 | | | 1 | | | | |
| Federation | | 1 | | | | 8 | 1 | 1 | 1 | 1 | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | | | 1 | | | | |
| Flinders | | | 1 | | | 8 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | | | | 1 | | | 1 | 1 | | | 1 | | | |
| Griffith | | 1 | | | | 15 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | | 1 | 1 | | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | | | |
| JCU | | 1 | | | | 8 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 1 | 1 | | | 1 | | | | |

