

Academic Language Learning centres/units - Australian universities, 2020-2021

	University	total enrolments =n (1)	o/s Ss =% (1)	ALL (4)	staff (4)	FTE =n (11)	(5) ALL staff:student ratio =1 to:	ALL unit/centre (12)	contact name (12)	email	url
				FTE academic	FTE general/profess.	FTE total					
1	Australian Catholic U	33,196	13.9%		15.6	15.6	2,128	Academic Skills Unit	Guido Ernst	guido.ernst@acu.edu.au	www.acu.edu.au
2	Australian National U	26,317	39.9%	2.0	12.0	14.0	1,880	Academic Skills	Terra Starbird	Terra.Starbird@anu.edu.au	https://www.anu.edu.au/students/academic-skills
3	Batchelor IITE	13	0.0%			0.0	0	Higher Education and Research	Roslyn Rowen	roslyn.rowen@batchelor.edu.au	www.batchelor.edu.au
4	Bond U	6,101	52.3%		2.7	2.7	2,260	Academic Skills Centre	Shirley Brown	shbrown@bond.edu.au	www.bond.edu.au/asc
5	Central Queensland U	26,933	32.0%	10.0		10.0	2,693	Academic Learning Centre	Val Cleary	v.cleary@cqu.edu.au	https://www.cqu.edu.au/student-life/academic-learning-centre
6	Charles Darwin U	12,010	15.8%	3.0	7.0	10.0	1,201	Language & Learning Support	Tamarzon Lerner	tamarzon.lerner@cdu.edu.au	cdu.edu.au
7	Charles Sturt U	43,430	23.9%		10.4	10.4	4,176	Academic Skills	Joyce Voerman	jvoerman@csu.edu.au	https://www.csu.edu.au/current_students/learning_resources/build-your-skills/academic-skills-help
8	Curtin U	49,273	27.1%	6.0	5.0	11.0	4,479	Embedded Fac. Eng. Language Develop	Ben Sachs, Chantelle Leach	benjamin.sacks@curtin.edu.au, chantelle.leach@curtin.edu.au	https://students.curtin.edu.au/study-support/english/
9	Deakin U	62,213	25.9%		14.6	14.6	4,261	Deakin Student Life	Corinna Ridley	corinna.ridley@deakin.edu.au	https://www.deakin.edu.au/
10	Edith Cowan U	30,637	22.3%		18.0	18.0	1,702	Centre for Learning & Teaching	Andrew Kelly	andrew.kelly@ecu.edu.au	https://www.murdoch.edu.au/mymurdoch/support-advice/learning-study/
11	Federation U Australia	18,717	54.9%		7.6	7.6	2,463	Learning & Academic Skills Support	Leigh Albon	l.albon@federation.edu.au	https://federation.edu.au/lisa
12	Flinders U*	25,500	20.1%	6.0	2.0	8.0	3,188	Student Learning Support Service	Pablo Munguia	pablo.munguia@flinders.edu.au	https://students.flinders.edu.au/support/slss
13	Griffith U	49,553	18.2%		25.0	25.0	1,982	Griffith English Language Institute	John Smith	john.smith@griffith.edu.au	https://www.griffith.edu.au/internationalisation/griffith-english-language-enhancement-strategy
14	James Cook U	20,741	31.8%		8.0	8.0	2,593	The Learning Centre	Colleen Kaesehagen	colleen.kaesehagen@jcu.edu.au	https://www.jcu.edu.au/students/learning-centre
15	La Trobe U	38,772	27.3%		5.8	5.8	6,685	The Learning Hub	Anna Bailey	a.bailey@latrobe.edu.au	https://www.latrobe.edu.au/students/study-resources/learninghub
16	Macquarie U	45,323	27.0%		11.0	11.0	4,120	Learning Skills Unit	Robyn Westcott	robyn.westcott@mq.edu.au	https://students.mq.edu.au/support/study/skills-development

Academic Language Learning centres/units - Australian universities, 2020-2021

17	Monash U	86,753	47.7%	6.0	17.0	23.0	3,772	Student Academic Success	Negar Mehr	negar.mehr@monash.edu	www.monash.edu
18	Murdoch U	25,424	39.7%	5.0		5.0	5,085	Support for Learning	Steve Johnson	s.johnson@murdoch.edu.au	https://www.murdoch.edu.au/mymurdoch/support-advice/learning-study/
19	Queensland U Technology*	52,500	18.6%		15.0	15.0	3,500	Student Success Group	Stacey Lowe	stacey.lowe@qut.edu.au	qut.edu.au
20	RMIT U	72,728	46.5%		11.0	11.0	6,612	University Library, DVCE	Leanne McCann	leanne.mccann@rmit.edu.au	https://www.rmit.edu.au/library
21	Southern Cross U	20,015	28.8%	3.0	3.0	6.0	3,336	Learning Experience Team	Stephen Garvey	stephen.garvey@scu.edu.au	https://www.scu.edu.au/learning-zone/
22	Swinburne U	41,842	25.6%	1.0	9.4	10.4	4,023	Learning & Academic Skills	Maree Keating	mkeating@swin.edu.au	n/a
23	Torrens U Australia	17,892	53.7%		16.0	16.0	1,118	Library & Learning Services	Lyn Bosanquet	lyn.bosanquet@torrens.edu.au	https://library.torrens.edu.au/academicskills/h
24	U Adelaide	28,303	31.7%	9.0	1.0	10.0	2,830	The Writing Centre	Michael Lazarou	michael.lazarou@adelaide.edu.au	https://www.adelaide.edu.au/writingcentre/
25	U Canberra	16,268	21.4%		8.0	8.0	2,034	Study Skills	Gail Heinrich	gail.heinrich@canberra.edu.au	https://www.canberra.edu.au/current-students/study-skills
26	U Divinity*	1,500	10.5%		4.0	4.0	375	Academic Programs	Carolyn Alsen	calsen@divinity.edu.au	divinity.edu.au
27	U Melbourne	70,649	40.5%		8.0	8.0	8,831	Academic Skills	Steve Campitelli	cas@unimelb.edu.au	https://students.unimelb.edu.au/academic-skills
28	U New England	24,919	7.3%	2.0		2.0	12,460	Academic Skills Office	Huifang Li	hli24@une.edu.au	https://www.une.edu.au/current-students/resources/academic-skills
29	U New South Wales	64,054	38.8%		11.0	11.0	5,823	Academic Skills	Dominic Fitzsimmons	D.Fitzsimmons@unsw.edu.au	https://student.unsw.edu.au/skills
30	U Newcastle	35,426	14.8%		10.4	10.4	3,406	Academic Learning Support	Emma Joel	Emma.joel@newcastle.edu.au	https://www.newcastle.edu.au/current-students/support/academic
31	U Notre Dame	11,727	1.9%	1.0		1.0	11,727	Study Centre	Martin McMorrow	martin.mcmorrow@nd.edu.au	https://www.notredame.edu.au/current-students/support/academic-support
32	U Queensland	55,305	36.5%		4.4	4.4	12,569	Learning Development Team	David Rowland	d.rowland@uq.edu.au	n/a
33	U South Australia	35,251	19.1%		4.4	4.4	8,012	Student Engagement Unit	Kirstin Marks	kirstin.marks@unisa.edu.au	https://i.unisa.edu.au/students/student-support-services/study-support/
34	U Southern Queensland	25,420	11.0%	5.0		5.0	5,084	Student Learning & Development Team	Debi Howarth	debi.howarth@usq.edu.au	https://www.usq.edu.au/library/study-support
35	U Sunshine Coast*	17,760	21.2%		5.5	5.5	3,229	Student Services & Engagement	Jaquet Alison	ajaquet@usc.edu.au	https://www.usc.edu.au/current-students/student-support/academic-and-study-support/learning-advisers
36	U Sydney	70,051	43.0%	1.0	4.0	5.0	14,010	Learning Hub	Alexandra Garcia Marrugo	alexandra.garcia@sydney.edu.au	n/a
37	U Tasmania	36,484	22.2%		3.4	3.4	10,731	Student Learning	Casey Crouch	casey.crouch@utas.edu.au	https://www.utas.edu.au/students/learning

Academic Language Learning centres/units - Australian universities, 2020-2021

38	U Technology Sydney	46,250	33.7%	7.0	2.0	9.0	5,139	Institute for Interactive Media & Learning	Caroline Havery	caroline.havery@uts.edu.au	uts.edu.au																																												
39	U Western Australia	24,197	22.3%		7.0	7.0	3,457	STUDYSmarter - UWA's Academic Skills Centre	Siri Barrett-Lennard	siri.barrett-lennard@uwa.edu.au	https://www.uwa.edu.au/students/Support-services/Academic-support																																												
40	U Wollongong	34,989	45.8%		2.2	2.2	15,904	Learning Development	David Hartley	heartleyd@uow.edu.au	https://www.uow.edu.au/student/support-services/learning-development/																																												
41	Victoria U	28,511	43.6%		10.0	10.0	2,851	Learning Hubs	Danielle Borlovan	danielle.borlovan@vu.edu.au	https://www.vu.edu.au/current-students/campus-life/advice-support/learning-advice/learning-hubs-academic-study-skills																																												
42	Western Sydney U*	49,445	16.5%		11.0	11.0	4,495	Library	Linda Parker	linda.parker@westernsydney.edu.au	https://www.westernsydney.edu.au/studysmart																																												
<table border="1"> <thead> <tr> <th>University</th> <th>total enrolments =n (1)</th> <th>o/s Ss =% (1)</th> <th>aca FTE (4)</th> <th>gen FTE (4)</th> <th>total FTE (11)</th> <th>(5) ALL staff:student ratio =1 to:</th> <th>ALL unit/centre (12)</th> <th>contact name (12)</th> <th>email</th> <th>url</th> </tr> </thead> <tbody> <tr> <td>total universities</td> <td>1,482,392</td> <td>30.3%</td> <td>67</td> <td>312</td> <td>379</td> <td>3,907</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>other non U HE providers (10)</td> <td>127,406</td> <td>53.5%</td> <td>18</td> <td>82</td> <td>100</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>totals HE providers</td> <td>1,609,798</td> <td>32.1%</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>												University	total enrolments =n (1)	o/s Ss =% (1)	aca FTE (4)	gen FTE (4)	total FTE (11)	(5) ALL staff:student ratio =1 to:	ALL unit/centre (12)	contact name (12)	email	url	total universities	1,482,392	30.3%	67	312	379	3,907					other non U HE providers (10)	127,406	53.5%	18	82	100						totals HE providers	1,609,798	32.1%								
University	total enrolments =n (1)	o/s Ss =% (1)	aca FTE (4)	gen FTE (4)	total FTE (11)	(5) ALL staff:student ratio =1 to:	ALL unit/centre (12)	contact name (12)	email	url																																													
total universities	1,482,392	30.3%	67	312	379	3,907																																																	
other non U HE providers (10)	127,406	53.5%	18	82	100																																																		
totals HE providers	1,609,798	32.1%																																																					
notes (1) total university enrolments and % of overseas (international) students; source (2019 latest available at Dec. 2021) at:																																																							
https://www.dese.gov.au/higher-education-statistics/student-data/selected-higher-education-statistics-2019-student-data																																																							
(4) Academic Language and Learning (ALL) (academic and general/professional) FTE staff																																																							
(5) ALL staff to student ratio is calculated by dividing total enrolments n by the n of ALL staff																																																							
(10) all non-university higher education institutions, none of which were asked to complete the AALL survey																																																							
(11) number in green indicates increase and in red a decrease since May 2021 (7 months)																																																							
*if number of Uni & ALL staff in orange: data not updated since May 2021																																																							
(12) many universities have more than one institutional ALL staff location, but only one contact person at one location per institution is recorded here																																																							
better than average ALL staff to student ratio																																																							
worse than average ALL staff to student ratio																																																							
contact: lexybar@gmail.com																																																							

Academic Language Learning centres/units - Australian universities, 2020-2021

Uni	institutional location (2)					U entities serviced (3)	student groups serviced (5)					support activities (6)							skills emphasis (7)						online resources (8)									popular program (9)				
	21	22	23	24	25		51	52	53	54	55	61	62	63	64	65	66	67	68	71	72	73	74	75	76	77	81	82	83	84	85	86	87	88	89	91	92	93
	Embedded in facs	T&L centralised	St.Serv centralised	Library centralised	Other	All coursework	UG	PG	HDR	Enabling prog	Orientation	Intro prog	Embedding of lang	Credit units	Gen wkshp/sem	Consults	E-learning/online	Peer-to-peer	English	Ac writing	Maths/stats	Research	Study techs	Presentations	Technology	live chat	message bd/forum	online class/wkshop	online meeting	wkshop record	audio resources	quick guides	self-assess	proofreading	language	numeracy	other	
ACU	1	1			1	3	1	1	1	1	1	1		1	1	1	1	1	1	1	1	1	1	1			1	1	1						1			
ANU			1			8	1	1	1	1	1	1		1	1	1	1	1	1		1	1	1				1	1	1	1	1	1			1			
BIITE										1	1	1				1	1	1	1	1	1	1	1	1			1								1	1		
Bond			1			5	1	1	1	1	1	1		1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
CQU				1		8	1	1	1	1	1	1		1	1	1	1		1	1	1	1	1	1			1	1	1	1	1	1	1			1		
CDU				1		8	1	1	1	1	1	1		1	1	1	1	1	1		1						1	1	1	1	1					1		
CSU	1		1			3	1	1	1	1	1	1		1	1	1	1	1	1	1	1	1	1	1			1	1	1	1	1				1			
Curt	1			1		3	1	1	1	1	1	1		1	1	1	1	1	1	1	1	1	1	1			1		1	1	1				1			
Deak			1			3	1	1	1	1	1	1		1	1	1	1	1	1	1	1		1				1	1	1	1	1				1			
ECU		1				8	1	1	1	1	1	1		1	1	1	1	1	1	1	1	1	1	1			1	1	1	1	1				1			
Fede		1				8	1	1	1	1	1	1		1	1	1	1	1	1	1		1	1	1			1	1	1	1	1				1			
Flin			1			8	1	1	1	1	1	1	1	1	1	1	1	1	1	1		1	1	1				1			1	1			1			
Grif		1				15	1	1	1	1	1	1		1	1	1	1	1	1	1		1	1				1	1	1	1	1	1			1			
JCU		1				8	1	1	1	1	1	1		1	1	1	1	1	1	1	1		1	1	1			1	1	1	1	1			1			
LaTr			1			15	1	1	1	1	1	1		1	1	1	1	1	1	1		1	1	1			1	1	1	1	1			1				
MqU				1		3	1	1	1		1	1		1	1	1	1	1	1	1		1	1	1	1		1	1	1	1	1	1			1			

Academic Language Learning centres/units - Australian universities, 2020-2021

UTS	1					8	1									1			1	1		1	1				1	1	1	1	1	1	1	1	1	1	1	1		
UWA		1				13	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
UWol	1					3	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
VU		1				8	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
WSU				1		11	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
	21	22	23	24	25		51	52	53	54	55	61	62	63	64	65	66	67	68	71	72	73	74	75	76	77	81	82	83	84	85	86	87	88	89	91	92	93		
Uni	institutional location (2)					U entities serviced (3)						student groups serviced (5)						support activities (6)						skills emphasis (7)						online resources (8)						popular program (9)				
totals	8	11	18	5	6		39	34	33	29	27	32	31	34	6	36	38	39	27	32	41	28	25	39	37	17	11	11	40	34	36	12	38	15	2	38	3	4		
%	19	26	43	12	14		93	81	79	69	64	76	74	81	14	86	90	93	64	76	98	67	60	93	88	40	26	26	95	81	86	29	90	36	5	90	7	10		
survey ref. (see	21	22	23	24	25		51	52	53	54	55	61	62	63	64	65	66	67	68	71	72	73	74	75	76	77	81	82	83	84	85	86	87	88	89	91	92	93		
notes: (2)	INSTITUTIONAL LOCATION: 21: embedded in faculties, colleges or major university divisions; 22: centralised within a teaching & learning team; 23: centralised within a student services support team; 24: centralised with a library; 25: centralised within another team.																																							
notes (3)	UNIVERSITY ENTITIES SERVICED: unless specified, 1-5 units averaged to 3; 6-10 units averaged to 8; and 11-15 units averaged to. to 13.																																							
notes (5)	STUDENTS SERVICED: 51: all coursework students; 52: UG Ss; 53: PG Ss; 54: HDR Ss; 55: enabling program Ss.																																							
notes (6)	TYPES OF STUDENT SUPPORT: 61: orientation activities; 62: introductory progs.; 63: embedding of L in the disciplines; 64: credit bearing courses/units; 65: generic w'shops/seminars; 66: individual consultations; 67: e-learning opportunities & online resources; 68: peer-peer progs.																																							
notes (7)	SKILLS DEVELOPED: 71: English L; 72: academic writing; 73: maths/stats.; 74: research; 75: study techniques; 76: presentation skills; 77: technology skills.																																							
notes (8)	ONLINE RESOURCES: 81: live chat; 82: message board/forum; 83 online classes/workshops; 84: online meeting; 85: w'shop recording; 86: audio resources; 87: quick guides/help sheets/FAQs; 88: self-test/self-assessment; 89: proofreading.																																							
notes (9)	MOST POPULAR PROGRAM: 91: language support; 92 numeracy support; 93: other.																																							